

COVID-19 GUIDE

TEAROOM (indoors)

Booking is now essential.

Please contact us via



01332 528300



FB messenger @hackwoodfarmshop



info@hackwoodfarm.com

Online booking system coming soon.

We can only accept bookings in household groups, support bubbles or two households and will be staggering booking times to comply with Government guidelines.

We have had to reduce our number of tables to allow for the 1 meter plus rule. This means the majority of our tables now seat up to 4 people (we have limited availability for 6 people) and our cafe has a new layout.

Tables are booked for 90 minutes with a 10 minute cleaning break after each booking to allow for our staff to fully sanitise the tables and chairs.



On entry it is compulsory that you use the hand sanitiser provided and we have also provided sanitiser bottles on every table.



Our staff will be wearing masks or visors.

If you are running late please call to let us know.

Tables will be held for no longer than 15 minutes. In line with other establishments suffering from customers making reservations and not turning up we will ask for a debit or credit card to reserve your booking. If you fail to make your reservation then we will take a £10 per head payment from your card.

On arrival you will queue outside and then be seated by our Matradee, with table service now in operation.

If you are accompanied by children it is your responsibility for supervising at all times.

We will continue to only accept card payments through the premises.

Our toilets will be open and staff will be following a regular cleaning timetable.

Please turn up at the time of your booking, if you are early you will be asked to wait outside until your table is available.